Edition-07

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Editor's Note

Welcome to the Marketing Bonanza, character of the MBA Marketing Club. We would like to have insights about this. You can share your perspectives, realities, suggestions, information, any interesting stuff in regards to advertising which could be published in our further releases on the mail id's made reference to beneath.

~ Ayushi Solanki

Congratulations

S&P Global

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- Ajay Singh Rajawat
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Marketing Bonanza

(Marketing E-News)

We are entering new categories and grabbing share of consumer basket: Ashni Biyani, Future Consumer

We are also going to be expanding our rural distribution footprint, says Biyani

What is the strategy of Future Consumer in 2019? How is the company encashing on the global trend of rising share of private labels in foods led by a digital economy?

We believe that consumers consistently consume quality products available at a certain price point and we believe in creating habits. That is the whole approach that Future Consumer is taking. We are creating new habits, entering many new categories and grabbing share of the consumer basket.

Globally private label brands have been outgrowing their multinational brands in the food industry led by customisation of offerings as per consumer preferences. Do you think that will happen in India as well?

I do not know about private labels. We are a known brand organisation. All that I can say is when retailers create brands, they have deep insight about the Indian consumers. We work with a lot of data. We are very membership data rich company. We work with a lot of consumer insights. We work in close proximity with the consumers and we have the ability to create winning brands in various product categories.

Is the company operating in differentiated and innovative product offerings and does its presence in categories where competitive intensity is low eans market size is huge and benefits of margins are high?

We work across the portfolio. While we are in mainstay category such as biscuits, chips, namkeens and ketchups, we do a lot of innovation and create new categories as we go along. So body wash is actually a new category creation for us. We recently launched the Indian toilet cleaner. For years, we have been consuming a toilet cleaner given to us by multinationals. It is an Indian company that has innovated and created a toilet cleaner for the Indian toilets which make up for 83% of the toilets in India. You know the company has seen a strong growth in the last five years. Will such growth momentum continue according to you? Yes, we believe that we will continue to grow at these rates. We believe that there is a lot for us to yet unleash. We also are going to be expanding our rural distribution footprint through our digital

Social Media Marketing Facts

- 1) In the United
 States, 7 out of
 every 10 people
 have at least one
 social media
 profile.
- 2) In 2018, Twitter was considered to be one of the top digital publishing companies. This means that it has a large share of the market, and allows you to reach plenty of potential (and current) customers.
- 3) Twitter has over 335 million users.

distribution network Aadhaar. So there is a lot for us to do. Our membership portfolio is growing, small stores are going to continue to see expansion and that gives us room for improvisation.

How will Future Retail's retail network provide a Future Consumer kind of platform?

That is a large platform. We are a modern retail skewed biased FMCG organisation. Various of our packaging, marketing solutions are designed for the modern retail consumer. We have created brands and categories that work for modern retail consumers as well.

So it is two-way relationship. We help them attract a new set of consumers and they give us a certain base of consumers that are attracted into the retail stores as well.

Do you think FY19 will be an important year for the company? Can you achieve being EBITDA positive and what is the kind of growth that you are pencilling in from here onwards? Will it be led by internal accruals?

Like I said, for us, FY19-20 is going to be important. We will be introducing many new categories that we are going to get into as well. There are many new sizable categories and in addition to that, because of our rural distribution network seeing scale, because of the small store members format being expanded, we will have lots more data to play with and attract the consumers, increase the frequency or our products and penetrate deeper.

The Portfolio



Best is yet to come

Brand: Arrow



Har Water Purifer Aquaguard Nahi Hota

Brand: Fureka Forbes

Social Media Marketing Facts

- 4) Customer
 service is the
 key. 85% of the
 small and
 medium
 businesses on
 Twitter
 emphasize the
 need to provide
 this service on
 the platform
- 5) Video creation matters. 72% percent of marketers in the U.S. who use Twitter are confident in their ability to create videos to connect with customers.



#ShakeSprayStart

Brand: Nivea Men



#BreakHaiBantaHai

Brand: KITKAT



#ComeAndBeSurprised

Brand: Bata



Create the Answer

Brand: Adidas



Neither boring nor Plain

Brand: Kurkure Multigrain



Hai re Hai

Brand: Goodknight Cool Gel



#TheGameChanger

Brand: Netmeds



#MoveForward

Brand: Uber India